

Technocrats Institute of Technology (Excellence), Bhopal

Ref: TIT(Excellence)/Dir/OGRM/10

Dt: 19.07.2022

Office Order

Establishment of Online Grievances Redressal Mechanism

As per the directives of the AICTE, Technocrats Institute of Technology (Excellence), Bhopal constituted Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. All aggrieved students and their parents may submit their grievances online and the Grievance Redressal Committee will address their issues. The grievances may include:

- withhold or refuse to return any certificates
- demand of money in excess specified
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.
- Any other relevant issue.

All the students and their parents may henceforth approach the Grievance Redressal Committee and submit any grievance online. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant by email or by phone. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

Student can choose to contact the authorities of the institute on any of the three options given below:

- 1. Institute Web Site: <https://technocratsgroup.edu.in>**
- 2. Institute Contact Email Id: directortite@technocratsgroup.edu.in**
- 3. Online google form to submit the complaint:**

Google Form Link:

https://docs.google.com/forms/d/e/1FAIpQLSf8xxXIYd0BB0gCwCZsriUCvVDNQGAY_GrDSWZnhtJec76neQ/viewform


Director

Director
Technocrats Institute of Technology
(Excellence)
Anand Nagar, Bhopal

Copy to:

1. Hon'ble Chairperson for kind information please
2. Director Administration/Addl. Director/Director(T&P)/Deans/IQAC Coordinator
3. All Head of departments/ Registrar/Librarian
4. All Concern Faculty members/Notice Board/Institute website



GRIEVANCE REDRESSAL CELL

SN	Name of Committee Member	Appointment Order Reference Number	Date of Appointment	Profession (Chairperson/Member/Student)	Associated with	Mobile No.	e-mail Address	Designation (Prof./Associate Prof./Non Teaching Faculty/Student/Hod)	Gender (Male/Female)
1	Prof. Pankaj Patel	Ref. TIT-E/GRC/2/06	02-08-22	Chairman	Addl Director	7987206150 9425484344	pankajpateltit@gmail.com	Teaching Faculty	M
2	Dr. Raghendra Khedle	Ref. TIT-E/GRC/2/06	02-08-22	Member	Dean (SW) & Prof..ME	9165203731	drraghendra056@gmail.com	Teaching Faculty	M
3	Dr. Archana Sharma	Ref. TIT-E/GRC/2/06	02-08-22	Member	HOD EC	9753927664 9827241005	er.archana.sharma@gmail.com	Teaching Faculty	F
4	Dr. Ranjeeta Khare	Ref. TIT-E/GRC/2/06	02-08-22	Member	HOD EE	9425025550	hodtiteee@technocratsgroup.edu.in	Teaching Faculty	F
5	Dr. Manish Joshi	Ref. TIT-E/GRC/2/06	02-08-22	Member	HOD ME	9826024619 9425020321	ermanishjoshi@gmail.com	Teaching Faculty	M
6	Prof. R.K. Tiwari	Ref. TIT-E/GRC/2/06	02-08-22	Member	HOD MBA	9827737737	rakeshtiwari1604@gmail.com	Teaching Faculty	M
7	Mr. Veerendra Singh	Ref. TIT-E/GRC/2/06	02-08-22	Member	Dy. Registrar	7694004925	veerendrasingh06@gmail.com	Teaching Faculty	M
8	Mr. A.K. Dixit	Ref. TIT-E/GRC/2/06	02-08-22	Member	Lab In-charge EC	9406507620	dixitak31@gmail.com	Lab Incharge	M




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